

The Shop

At Bromsberrow

GREAT CUSTOMER FEEDBACK!

- Brilliant shop – we love visiting every other week.
- Great shop.
- Thank you for making me so welcome this morning. You made such a difference to my fear of ever going out again. The plants are lovely and the hanging basket is already hanging up outside my front door. Thank you again.
- Cannot believe how lucky I am to have this on my doorstep! When we were first looking to move in the area, we stopped and had a cup of tea and bought your local honey. That was decision made! Really well stocked with great independent brands but the gem is such lovely staff and the gin/wine selection.
- Everything you need without travelling far and so friendly.
- Thank you for your deliveries and help – glad to be supporting you.
- Really tasty strawberries and a lovely warm welcome. Thank you.
- Great veg and fruit selection.
- Thank you everyone for all you are doing. So appreciative for helping organise and delivering Chloe's birthday present.
- Great quality plants. Really pleased with mine.

- We had our first delivery last week, everything so nice and fresh. Lovely shop - great service. Thank you James.



- Fantastic community service we love our shop. Well what can I say, I've tried for 6 weeks to get a delivery slot from Tesco to no avail. Today I emailed a shopping list to The Shop at Bromsberrow and by 5.30 they had delivered it, lovely fresh veg, store cupboard, fridge and freezer goods. Thank you theshop@bromsberrow. Fantastic service.
- Great shop, lovely people.
- First class service. I, myself, will remember this and support you long after normality returns - it's the least we can do. Many thanks to all please stay safe.
- Looking forward to our delivery. Thank you so much, it is greatly appreciated.
- Fantastic produce – fresh veggies were amazing.
- Many thanks for your delivery on Thursday. It has helped us out no end and saved us having to take risks.
- Great service. Needed to have grocery deliveries to my Grandmother in these difficult times. Thank you.
- Early surprise birthday present from Nan. Thank you so much. I love it. Xxx
- Lovely helpful staff and delivered right to our door in these difficult times. Thank you.

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- Thank you so much for my delivery today. The freshness of the vegetables are amazing, even my youngest boy has decided that now he loves strawberries and watermelons. I've decided that I no longer need to shop at supermarkets (thank goodness) – your service is highly recommended and I have spread the word on Facebook too. Thank you to the lovely lady volunteer also. I think you are all amazing and I am forever grateful. Stay safe.
- We are so looking forward to coming back to shop with you. We travel from Coleford to buy lots of the furniture and paint but always stock up on eggs and your delicious cakes but too far to travel until lockdown is lifted. All of you who live locally are very lucky to have such a wonderful shop. Hot chocolate and cake is brilliant. We will be back soon.
- Just a short note to thank you and your staff for implementing my grocery order today. I am a new customer to your shop and was very impressed with the very professional way my order was executed. Very special thanks to Callum for his time and patience in sorting out my quite extensive order, and advising on possible substitute items.

The order arrived this afternoon (kind thanks to Emma for delivering it), very pleased with the quality and now safely put away.

As explained, my wife and I are both 78 and in self isolation, the fact we have been so kindly and efficiently looked after by your shop is extremely appreciated. Look forward to part two of the order due to be delivered next week. I will certainly be back as a regular customer, and hope to continue shopping with you as a long term customer. Many thanks again.

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- I am writing this on day nine after three of us went down with a virus one day and another the week before lockdown started. We don't know if it is 'the virus' or not. We do know that so far it has been unpleasant but mild. Different symptoms come and go against a backdrop of ever present aches and exhaustion. Just when you think you are improving, an hour later you are laid up again. You can almost feel your immune system fighting the virus in your lungs.

We have been so grateful for excellent neighbours and the incredible delivery service from The Shop. We hadn't done any panic buying, but you do go through things much more quickly when you are at home, even with invalid appetites! The Shop has come up trumps each time we have rung them, particularly today with an impressive selection of vegetables. Order, pay and less than two hours later it is there – and no silly substitutions either.

Once we are properly back on our feet again, we will be helping out to keep The Shop going. It's a great time to volunteer with the The Shop – you never know when you might need it and it stocks some fantastic stuff – local heroes!